

Privacy Notice

Revised Date: 09/01/2013

Information We Obtain

We may obtain personal information about our consumers (such as name, contact details and payment information) in connection with various activities such as use of the websites, shipping activities, facilitating services, directing operation and communication including delivery and pickup of shipments,.

The types of personal information we may obtain include:

- Individual and business contact information such as name, company name, physical address, email address, and telephone or fax number
- Shipping information (such as shipping-related contact details like the shipper's and consignee's name, physical address, email address and telephone number, signature for proof of delivery, account number, information provided to us regarding content and information given to us that helps us access locations to which we provide service.
- Information that enables us to verify your identity
- Names, email addresses and telephone numbers of others to whom we are asked to send information to
- Username and password to access products and services online
- Payment information (including payment card details or online payment services number and billing address) and financial information (such as bank account number)
- Tax identification number in circumstances in which you request products or services for which this information is required
- Other personal information that may be provided to us to obtain a product or service

When we pick up or deliver a shipment or provide other services, we may obtain physical location data. This includes, for example, data identifying the actual location of a physical address using information such as GPS data, geocodes, latitude and longitude information, and images of the various locations.

How We Use The Information We Obtain

We may use the information we obtain to:

- Pick up, deliver and track shipments
- Provide products and services you request
- Process and collect payments
- Provide customer support and respond to and communicate with you about your requests, questions and comments
- Establish and manage your TPC account. Offer you products and services we believe may interest you

Information We Share

We do not sell personal information about you. We do not share personal information except as described in this Privacy Notice. To perform our pick-up and delivery services, we share shipping information with third parties such as shippers, consignees, third party payors and recipients. We also share personal information with third parties who perform services on our behalf based on our instructions. These third parties are not authorized by us to use or disclose the information except as necessary to perform services on our behalf or comply with legal requirements.

We also may share the personal information we obtain with our affiliates and other subcontractors. These entities, which collectively are referred to here as the "TPC Business Partners," may use the information for

the purposes described in this Privacy Notice. We may share physical location data with our Business Partners and other third parties to, for example, enhance location-based services and develop accurate and up-to-date maps.

We also may disclose information about you (i) if we are required to do so by law, regulation or legal process (such as a court order or subpoena), (ii) in response to requests by government agencies, such as law enforcement authorities, or (iii) when we believe disclosure is necessary or appropriate to prevent physical harm or financial loss or in connection with an investigation of suspected or actual illegal activity. We reserve the right to transfer any information we have about you in the event we sell or transfer all or a portion of our business or assets (including in the event of a reorganization, dissolution or liquidation).

How We Protect Personal Information

We maintain administrative, technical and physical safeguards designed to protect the personal information you provide against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use. Although we take steps to limit access to our facilities and vehicles to authorized individuals, information that is located on the outside of a package or letter may be visible to others.

Updates To Our Privacy Notice

This Privacy Notice may be updated periodically and without prior notice to you to reflect changes in our personal information practices. We will post a prominent notice on our websites to notify you of any significant changes to our Privacy Notice and indicate at the top of the notice when it was most recently updated.